



# RENSSELAER COUNTY

## BUREAU OF HUMAN RESOURCES

Steven F. McLaughlin  
County Executive

Erik F. Rabe, Jr.  
Director

### MEMORANDUM

TO: Rensselaer County Employees  
FROM: Director of Human Resources  
DATE: 16 November 2021  
RE: New Health Benefits Advisor

Good Day,

We wanted to take a moment to let everyone know that the County has changed Health Benefits Advisors from Capital Benefits Consulting to Benetech, Inc. This change will be effective as of **January 01, 2022**.

Benetech is the premier employee benefits administrator in the greater Capital District, and provides similar services to many other municipalities and school districts throughout New York State.

The transition is designed to be as seamless as possible for employees. The only changes you may notice with your Healthcare Benefits will be a new website (reference available on the County HR website), new phone numbers to call Benetech instead of Capital Benefits, and new Benefits Administrators from Benetech who will be working with all of us instead of the Capital Benefits staff.

The new website will be: <https://info.benetechadvantage.com/rensko>

You will be able to contact Benetech toll free at the following for any future questions, comments, or concerns: (518) 283-8500 or toll free (800) 698-4753.

Additionally, you may use the live chat function on the website for benefit related issues by visiting <https://info.benetechadvantage.com/rensko> and clicking in the lower right hand corner of the site that reads "How Can I Help You Today." Chat function is live 8:30am – 4:30pm, Monday thru Friday.

Thank you.